

November 2025 Release (3.2)

User Guide



This document highlights the key new or improved features available in the November 2025 release.

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Brokers and Underwriters – Ability to Delete Stamps from Declaration Participants

When Brokers are adding Facility markets to draft contracts/declarations, they now have the ability to remove Underwriter stamps if more than one is defined on the Master Facility, and the removal leaves at least one Underwriter stamp on the Underwriters tab. To do this:

1. Create the contract/declaration in the normal way and on the **Underwriters** tab add the required Facility.
2. Select the chevron to expand the Facility and enter the **Panel proposed line**.
3. Select the chevron to expand the appropriate Underwriter's line and display the stamps.
4. At the right side of the stamps, select the **Delete** icon for the appropriate stamp(s).
The stamp(s) will be removed but the **Facility written line** and the **Facility signed line** will remain the same.

The screenshot shows the 'Underwriters' tab for 'ABC Holdings Inc - Property'. It displays a facility '23/10/25 Property Facility' with a 'Panel proposed line' of 100. Below this, the 'HG Marine Risks-SG2 - JK-SG2 Rowling' facility is expanded, showing 'Proposed line' of 37.5, 'Written line' of 37.5, and 'Signed line'. The 'Master facility lines' section shows 'Facility written line' of 60 and 'Facility signed line' of 37.5. Under 'Stamps', three stamps are listed: 'Lloyd's Underwriter Syndicate No. 4321 HGL, London, England-SG2', 'Lloyd's Insurance Company S.A. Harlem Globetrotters HGC Consortium 9114 - 2022. All underwriters as per LPSO Registered Consortium No. 9114., Reinsured by Lloyd's reinsurance consortium 9225-SG2', and 'Harlem Globetrotters, LIRMA H1256, UK Branch-SG2'. A green box highlights the 'Delete' icon (trash can) next to the third stamp. A 'Save' button is at the bottom right.

The deletion of the stamp will reallocate the line across the remaining stamps, in the same proportion defined on the Master Facility.

This change enables Brokers to remove incorrect or not required stamps for the coverage and/or location, if more than one is defined on the Master Facility.

Underwriters also have the ability to do this from their Response screen, by selecting the Delete icon(s) next to the stamp(s) they want to remove. The stamp will be deleted and the proposed line for it will be redistributed proportionally to the remaining stamp(s).

The screenshot shows the 'Response' screen with 'Proposed Stamps'. It lists two stamps: 'Lloyd's Underwriter Syndicate No. 4321 HGL, London, England-SG2' (18.75%) and 'Harlem Globetrotters, LIRMA H1256, UK Branch-SG2' (18.75%). A green box highlights the 'Delete' icon (trash can) next to the second stamp. Below the stamps, the 'Stamps' section shows 'Harlem Globetrotters, LIRMA H1256, UK Branch-SG2' selected. The 'Percentage of Total Written Line' is 50% and the 'Written line' is 18.75%. A 'Reference (1)' section is at the bottom.

Note: The **Decline Role** screen may appear, depending on the stamp being deleted. If it does, enter the reason and select **Save**.

Brokers – Recalculate Button for Declarations within the Express Contract Flow

When using the **Express Contract** flow to create a contract, and the Broker has added a Facility panel on which they need to exclude an Underwriter's line, they will now see a **Recalculate** button when in the **Edit** screen for the Facility. Selecting this will redistribute the excluded proposed line among the included Underwriters on the Facility, in proportion with included Underwriters' Master Facility signed lines.

The screenshot shows the 'Multi Risk | Express Contract' flow. A modal titled 'PNG-121344' is open, displaying 'Complete Panel details'. It shows a 'Facility order' of 'Of Whole 100%' and 'Facility lines' as 'Percentage'. The 'Total Underwriter proposed line' is 100%. A table lists underwriters and their proposed lines:

Underwriter	Firm order role	Proposed line	Exclude all
Stephen-SG2 King - DQS Marine RI...	CO-1 Co-Leader	62.5	☐
Caitlin-SG2 Moran - BH UK Marine ...	FNMR Follower - Notification Not Required	37.5	☐

The 'Recalculate' button is highlighted with a green box. Below the table, there are 'Cancel' and 'Done' buttons. The background shows the 'Review submission' step of the contract flow.

This is the same as the option provided as part of the standard interface.

Brokers – Endorsements – Add Any Amended Contract Data

To help clarify what Brokers need to do when creating an endorsement that requires an amendment to the contract data, the initial link and messaging have been changed. This has been done as only the changed contract data fields need updating, rather than all the information being re-keyed.

1. Create the new endorsement in the normal way.
2. On the **Data** tab of the endorsement, select **Add any Amended Contract Data**.
3. A new message at the top of the Data tab will inform you to **'Please only enter Contract data that is amended as part of this Endorsement from its effective date'**.
4. Update the fields affected by the endorsement and select **Save**.
5. Complete and submit the endorsement as required.

1 Data
2 Documents
3 Underwriters

Type of endorsement	Increase Cover
Endorsement Agreement Practice	Parties as per contract
Endorsement Agreement Parties	All Underwriters
Endorsement Broker	Harper-SG2 Lee
Notification to followers?	Yes
Within number of working days	7
Endorsement effective dates	31/01/2025 - 31/01/2025
Premium	AP
Currency	GBP
Premium amount	1500
Settlement due date	20/11/2025

Contract details

+ Add any Amended Contract Data

Edit Data

Brokers – Ability to Assign Roles After Applying Subpanels

Subpanels enable Brokers to create and process verticalised/Bipar placements in PPL. Previously, Brokers needed to add the required Underwriters, complete their proposed lines and **Assign roles** before enabling subpanels. This release now provides more flexibility by allowing Brokers to enable subpanels before assigning roles.

Brokers – New Send Endorsement to Underwriters Option on Endorsement Underwriters Tab

When creating endorsements, Brokers now have a **Send Endorsement to Underwriters** button on the endorsement Underwriters tab. This becomes enabled once the information has been saved, and provides a short cut to the submission pack builder, speeding up the process for the Broker.

The screenshot displays the Placing Platform interface for a 'Multi Risk' policy. The top navigation bar includes the PPL logo and the text 'GBP UK Marine Risks-SG2'. The main header shows 'Multi Risk' with tabs for 'Structure', 'Pool', 'Documents', 'Submissions', 'Messages', and 'Overview'. The left sidebar lists 'Multi Risk' with a 'Create Contract' button and a list of items including 'B111115135304099 - ABC Holdings Inc - Property | v01' and '0001 - Premium Adjustment | 01/11/2025 - 30/11/2025'. The main content area is titled 'Premium Adjustment | 0001' and has a 'Draft' button. It features three tabs: '1 Data', '2 Documents', and '3 Underwriters'. The 'Underwriters' tab is active, showing an 'Agreement process' section with 'Automatic' and 'Manual' options. Below this, there are three underwriter entries: 'HG Marine Risks-SG2- JK-SG2 Rowling' (Lloyd's Underwriter Syndicate ... (1) with a 'Leader' dropdown), 'B Property Risks-SG2- Charles-SG2 Dickens' (Lloyd's Insurance Company S.A... (1) with an 'Agree All Endorsements' dropdown), and 'JP Carrier Company 1 - Off 1- Diana Ross' (JP Carriers non-specified ww s... (1) with an 'Agree All Endorsements' dropdown). At the bottom right, a green box highlights two buttons: 'Save' and 'Submit Endorsement to Underwriters'.

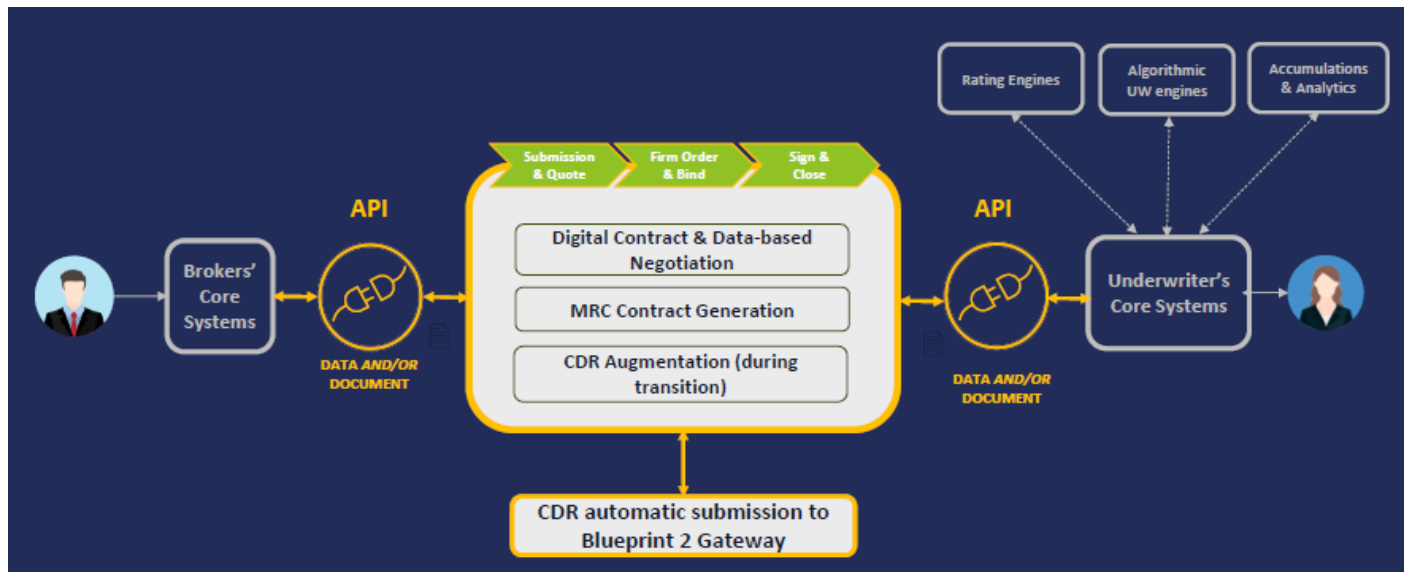
Complete the submission pack screen and send it to Underwriters as required.

API Updates

What is an API?

An API is a mechanism that enables two software applications to exchange messages or data in a standard format. This means that instead of having to enter the same data in multiple applications/systems, you can enter it in one and the API will pass the data into the appropriate fields in the other application. As well as saving users time, this also reduces the chances for errors to be made.

The diagram below shows how the PPL APIs can connect with Broker and Underwriter core systems, and highlights some of the data that can then be shared between them.



We have numerous APIs available for use. The following pages contain information on some of the key APIs that are being implemented or updated as part of this release.

Brokers API – Responding to [Firm Order] Conditional Acceptance Responses from Underwriters

API Collection:	Placement API
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Brokers will now be able to save and send responses back to Underwriters that have responded with a conditional acceptance” for their Firm Order request.

Similarly to the Placing Platform UI, Brokers will be able to accept/reject several data items that give rise to a conditional acceptance: declining a contractual role; entering a written line outside of the proposed range; changing a carrier stamp; introducing a line condition or subjectivity; making MRC comments. Brokers can also comment as to the reason for not accepting the change of terms.

The API integration will allow the broker to either (1) agree to the change of terms; (2) negotiate the Underwriter's latest offer; or (3) withdraw the offer.

Note: The API integration capabilities are designed to promote a hybrid way of working and integration, providing a seamless transition for organisations that want to operate either completely on Placing Platform UI, heedlessly via APIs or anywhere in between. Where an API integration does not currently exist at your organisation, there are other capabilities that will enable brokers to be redirected to the Placing Platform UI if there is a need to negotiate more complex risks on the Placing Platform.

Brokers API –Sign Down / Calculate Signed Lines for a Section

API Collection:	Placements API
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Brokers will be able to initiate the signing down process on a per-Section basis. Brokers will be able to confirm the signing down order as well as the number of decimal places the signing down process must consider. Brokers will optionally be able to specify any manually proportioned Participations, as part of the process. The Placing Platform will carry out the same validation checks to ensure that Underwriters that have responded with an “LTS” are still being adhered to.

Note: As per the Placing Platform UI functionality, any calculations and recalculations can be requested, but finalising the signed down calculations can only be done using the “sign & close” process.

Brokers API – Sign & Close Contracts

API Collection:	Placement API
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Following the “sign down” process, brokers will now be able to “sign & close” Contracts. This functionality and all downstream processing/communication activities are the same as if the broker were to click the [Sign & Close] button directly from the Placing Platform.

Brokers will also maintain the ability to sign and close multiple times, where the [Calculate & Save] process has been fulfilled.

Brokers and Underwriters API - Enabling fewer API calls to retrieve data for a Business Notification

API Collection: Event API

By adding additional data attributes in the Notification dataset, API integrators will be able to retrieve the specific information relating to the Notification using fewer API calls. By including the “submission_id” and “negotiation_id” attributes to the Notification dataset, integrators will be able to:

- Receive a “firm order - signed line” notification and can make fewer API requests to retrieve the Submission structured data and the Negotiation record specifically relating to their signed line advice information.
- Receive a “firm order – accepted” notification and can navigate directly to the latest Negotiation dataset relating to a Firm Order response.
- From their own IT systems, request to be directed to the specific Placing Platform UI screen.

Brokers and Underwriters API – Using and Requesting URL Links to the Placing Platform UI

API Collection: Event API

Whether Broker or Carrier firms are keen for their users to work primarily from within their own IT ecosystems, it is now possible for using APIs to request direct URL links to certain Placing Platform UI screens. This is a useful capability where integrators who have started to their API integration with the Placing Platform can offer their users direct links to PPL Contracts until that capability is fully brought internally and integrated via an API.

For example:

- As a broker, I may be using my own firm’s Broker workbench which partly integrates with the Placing Platform for bound responses only. However, upon receiving a Conditional Acceptance alert from an Underwriter, I must go into the Placing Platform to review and agree it. Until the Broker Workbench is updated to respond to conditional acceptances directly from my own screens, the workbench can support a [Go to PPL] button, where if clicked, it launches an internet browser and navigates me to the exact Placing Platform UI screen I need to review and agree the conditional acceptance. This saves me time having to navigate within the Placing Platform UI as if I had logged in from Broker Dashboard screens.
- As an Underwriter, we receive all Endorsement Notices from the Placing Platform and we use automated processes to download the Endorsement data, as well as the MRCE with Agreement Parties a part of our existing API integration. But right now, if during the Endorsement agreement process requires my firm to agree the Endorsement, I can download all the Endorsement information, but I must log into the Placing Platform to respond to the Endorsement. By using the [Review Endorsement] button, I can get redirected to the Endorsement request screen within the Placing Platform UI, somewhat effortlessly and seamlessly, to agree the Endorsement before return to my Underwriter Workbench.

Note: When navigating to the Placing Platform from a Notification-supplied URL link, users will still be presented with the PPL Login page (but only if they were not logged in already, or their login had previously expired). The link will also resolve past issues where users were defaulted to a different broker or carrier team that did not have permission to access the requested information.

Brokers and Underwriters API – Requesting and Downloading the MRCE + Agreement Parties

API Collection:	Document API
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The current Placing Platform capability for requesting and downloading the MRC + Security Details for the Firm Orders placing stage has been extended to include requesting and downloading of the MRCE + Agreement Parties, as part of the Endorsement placing stage.

API integrators can follow the existing sequence of API call provisioned for requesting/downloading security-generated documents. At present, there are no print variant options to consider for MRCE documents.

[Underwriters API – Self Notifications for \[Firm Order\] Acceptance and Post-Bind Updates](#)

API Collection:	Event API
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This new “technical event” will enable the Carrier’s own PAS systems know when a firm order request has been agreed by their own Underwriters, prior to receiving the sign & close notification from the Broker, that could arrive days, if not weeks later.

The capability to manage Firm Order responses was enabled in the last Placing Platform release, v3.1. However, some Carrier firms have expressed that they are happy for their Underwriters to continue using the Placing Platform UI, even after such time their own IT systems are integrated accordingly. Self-notification messages were created to allow the Carrier organisation to work with what its Underwriter users see is the balance of both options. Underwriters can continue using the Placing Platform UI, whilst enabling their Carrier PAS systems/workbenches to “listen out” for their own Underwriter’s responses.

Carriers can keep their own IT systems updated in real-time as risks get underwritten in the Placing Platform, reducing the need for back-office technicians to re-key data, and allows firms to plan their exposure management much earlier in the Placing process as they possibly can.

These technical notifications do not interfere with business notification that Underwriters can see using the “bell” icon in the upper-right corner of the Placing Platform UI. Those firms that utilise the Placing Platform’s Event-Driven Architecture can subscribe to these “technical” notifications as and when they are ready to do so.

Self-notifications will also be available for post-bind Underwriter update activities. So, when the Underwriter revises the line reference(s) or updates the risk code classification and/or allocations against those line reference(s), these updates will be notified back to IT systems and subsequently can be updated.

Note: This feature will be extended in a subsequent release to include self-notifications for “Broker to Underwriter” engagements as well as more “Underwriter to Broker” interactions, such as Firm Order declinatures, Endorsement Acceptances and post-bind Subjectivity Management.